

"From our home...to yours."

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## Complete List of Insurances Accepted\*

Company	Products Supported
Aetna	Commercial Health
	Medicare
CareCentrix	Administrator for all Florida Blue (BlueCross & BlueShield of Florida) Health Plans
Champus TriCare East	Non-Participating Enrolled Provider
Cigna Health Corporation	Commercial Health
via eviCore healthcare	Medicare
Florida Blue (BlueCross & Blue Shield of Florida) via CareCentrix	Health Options (BlueCare, myBlue, SimplyBlue and BlueMedicare HMO
Florida Community Care	Medicaid LTC MCO
(Independent Living Services, LLC)	
Florida Healthcare Plan	Commercial Health
(An Affiliate of Florida Blue)	Medicare
Galaxy Health Network	Commercial PPO Network
HomeLink	National Provider of DME Services
Medicaid (Florida)	Traditional Medicaid
Medicare Region A	Medicare
Medicare Region B	Medicare
Medicare Region C	Medicare
Medicare Region D	Medicare
Molina Healthcare	Medicaid MCO
MultiPlan	Commercial PPO Network
Sunshine Health	PPO
	Medicaid MCO
	Children's Medical Services Health Plan (KidsCare)
United Healthcare	Commercial Health
	UnitedHealthcare Dual Complete Choice (PPO D-SNP)
	AARP Medicare Advantage (HMO-POS)
	UnitedHealthcare Group Medicare Advantage (HMO)
	Veterans Affairs Community Care Network
WellCare / Staywell	Medicaid MCO
	Medicare Advantage
	Florida Healthy Kids

<sup>\*</sup>This list reflects the companies that Ward Medical is contracted as an "In-Network" provider of Durable Medical Equipment. It does not serve as a guarantee of payment / reimbursement, nor does it guarantee that every item of Durable Medical Equipment is included in our individual agreements with the listed contracts.

Ward Medical Services follows the standard Medicare coverage guidelines for all prescribed Durable Medical Equipment, including but not limited to:

- 1. A "Face to Face" appointment with the approved Health Care Professional where the need for the prescribed equipment is discussed and documented in the Patient/Client Medical Record along with a qualifying medical diagnosis and supporting documentation of medical necessity.
- Copies of the above required documentation must be received by Ward medical Services along with signed orders and any 2. other supporting documentation prior to the distribution of equipment or supplies. Prior Authorization for equipment and supplies may be required by certain insurance companies or specific plans.
- Ward Medical Services will seek as much information as possible prior to delivery of services in order to prevent confusion, 3. and to help the customer understand what, if any out-of-pocket expenses may have to be paid (deductibles, co-payments or upgrades) prior to delivery.